

19 September 2025
Zhao Faming
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To Whom It May Concern:

I am writing to provide a reference for Yang Zhenduo, who interned at Ctech Global Pte Ltd from January 2024 to May 2024. During his internship, Zhenduo demonstrated a strong willingness to learn and contributed meaningfully to multiple technical and operational areas within our company.

Zhenduo assisted in managing and maintaining our Microsoft Dynamics 365 system, ensuring accurate record keeping and smooth integration with our backend platforms, including nopCommerce and our CRM system. He also supported tasks such as generating receipts, uploading product data, and even reviewing the backend sales system developed by our technology partner to better understand its workflows and functionalities.

In addition, Zhenduo gained exposure to automation efforts, where he helped streamline email workflows to improve engagement with past customers. He also supported the team on various ad hoc assignments, showing initiative and adaptability to meet the company's operational needs.

Throughout his internship, Zhenduo displayed adaptability, professionalism, and a strong sense of responsibility. He worked well with our team, learned from senior staff, and contributed positively to the company's daily operations.

I am confident that the skills and experience Zhenduo gained at Ctech Global will serve him well in his future academic and professional endeavours.

Should you require further information, please feel free to contact me at the email above.

Yours sincerely,
Zhao Faming

A handwritten signature in black ink, appearing to be 'ZF' or 'Zhao Faming' in a stylized, cursive script.

CEO, Ctech Global Pte Ltd